

## SMS Terms of Service

1. You may receive messages related to scheduling, documentation, awards, surveys, and opportunities.
2. You can cancel the SMS service at any time. Just text "STOP" to the shortcode. After you send the " STOP " message to us, we will send you an SMS message to confirm that you have unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, sign up as you did the first time, and we will send you SMS messages again.
3. If you are experiencing issues with the messaging program, you can reply with the keyword HELP for more assistance or get help directly at [caravan.support@lastmile-ed.org](mailto:caravan.support@lastmile-ed.org).
4. Carriers are not liable for delayed or undelivered messages.
5. As always, message and data rates may apply to any messages sent or received to you. Messages will be sent periodically based on the mentioned categories. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. If you have any questions regarding privacy, please read our Privacy Policy.